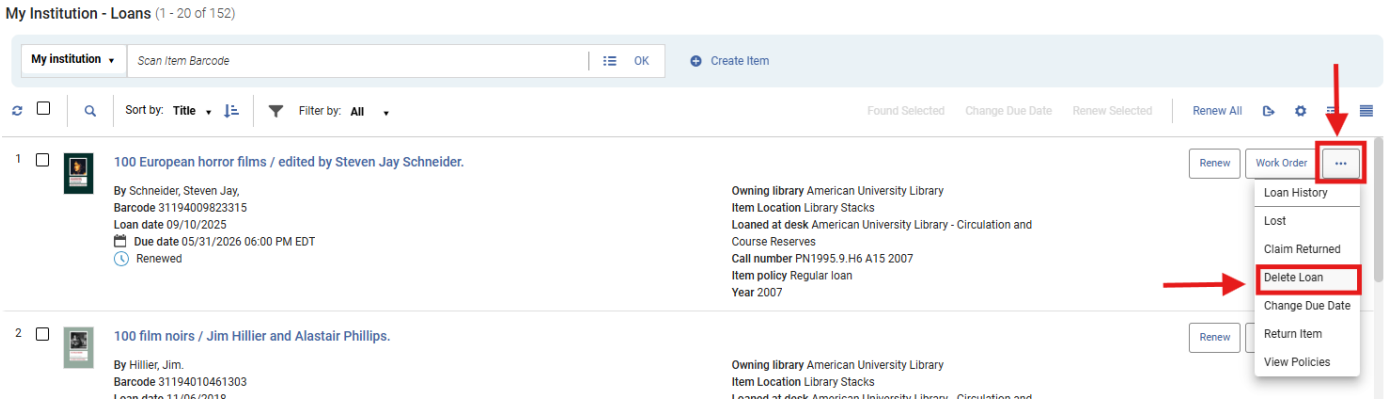
Returning Lost Items

When you receive a Lost item, the best practice is to use Fulfillment> Return Items to return the item.

Alma removes the loan from the patron’s account and deletes the replacement fee for the item. If you delete the loan (as seen in the below image), Alma will change its status to missing, which is not desirable, and will change its status in Alma Analytics to Inactive.



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