On Hold Shelf Letter

The On Hold Shelf Letter is managed in the Network Zone so that specific library instructions can be provided to the patron on when and how material can be picked up. This is due to the use of the "Owning LIbrary's" On Hold Shelf Letter in the Automated Fulfillment Network(CLS).

In the case of a patron requesting an item from their own library for pickup, the "Owning Library's" On Hold Shelf Letter is used.

In the case of a P2P or a Rapido request the requesting patron's Library's On Hold Shelf Letter is used.

Revision #2
Created 2023-12-20 02:08:17 UTC
Updated 2024-12-11 21:13:47 UTC